



COVID-19 SAFETY PROTOCOL

To ensure that both customers and staff have a safe plant sale experience we are implementing the following protocol:

The plant sale pick up will be in an outdoor location. The intent of this protocol is to minimize any potential for viral spread by either FVC staff or customers as part of the exchange process.

- All orders will be processed online prior to the pick up date, there will be no additional cash sales or donations at the event. Customers will have a copy of their invoice from the online shopping platform.
- The intent for pick-up day is for customers to come in, pick up their plants, ask any questions they may have, and head-out to get their gardens started!
- All plants will be labelled and sorted according to customer orders.
- Pick ups will be in one-hour time slots as selected by the customer, with a maximum of 12 pick ups per hour.
- There will be a FVC greeter at the gate to direct the customer to one of two loading areas.
- The FVC staff person or volunteer will show the customer to their order and answer any questions they may have (while maintaining at least a 2-meter distance) and then the customer will be required to load their own plants into their vehicle.
- Anyone who misses their pick up window will be directed by the greeter to wait in their vehicle until there is an opening.
- Customers are encouraged to employ their own disinfecting techniques and wear face masks.

Thank-you for ensuring everyone stays safe!