

## **FVC COVID-19 SAFETY PROTOCOL**

The plant sale pick-up will be in an outdoor location on Saturday, May 1st.

To ensure that both customers and FVC staff have a safe plant sale experience, we are implementing the following protocol to minimize any potential for viral spread:

- All orders will be processed online prior to the pick-up date, there will be no additional cash sales at the event.
- FVC staff will be wearing face masks and even though pick-up is at an outdoor location, we require that customers wear masks as well.
- If you are not feeling well, send someone else to pick up your plants.
- There will be a FVC greeter at the gate to direct the customer to the plant loading area.
- A FVC staff person will show the customer to their order and answer any questions they may
  have (while maintaining at least a 2-metre distance), and then the customer will be required to
  load their own plants into their vehicle.
- Pick-ups will take place in one-hour time slots as selected by the customer during the ordering
  process to minimize the number of customers on site at any one time.
- Anyone who misses their pick-up time will be directed by the greeter to wait in their vehicle until there is an opening.
- The intent for pick-up day is for customers to come in, pick up their plants, ask any questions they may have, and head-out to get their gardens started!

Thank-you for ensuring everyone stays safe!